



UTILITY ASSISTANCE

Utility payments are available for **anyone** who has experienced a loss of household income due to COVID-19...

Act Now! You must apply by November 10th.
Call the Knox CAC Neighborhood Center Near You.

West Neighborhood Center: (865) 524-3345
(If you live in West, Central, or North Knoxville)

East Neighborhood Center: (865) 546-5125
(If you live in East or South Knoxville)



www.knoxcac.org

YOUR INCOME DOES NOT AFFECT YOUR ELIGIBILITY TO APPLY

CAAN CARES Utility Relief is specific to persons that have been impacted by COVID-19 due to a loss of income—such as:

- ❑ Household member job loss, reduction of hours, reduction of wages due to COVID-19
- ❑ Missed work to care for a child due to illness, school closure, or online learning due to COVID-19
- ❑ Missed work to care for an adult family member/relative who has been diagnosed with COVID-19
- ❑ COVID-19 related out of pocket medical expense
- ❑ Unable to find employment due to COVID-19

Additional documentation required includes a copy of the unpaid utility bill, photo ID, and proof of COVID-19 related income loss.